



Integrated System News Bulletin

Telephone & Tele-Psychiatry Modifiers

Attention: Local Plan SD/MC Providers

STOP – Impact on You

Effective September 28, 2012 the Department of Mental Health is implementing modifications to the Integrated System (IS) that allow providers to indicate a Telephone service or a Tele-Psychiatric service on a claim submitted either by Direct Data Entry (DDE) or Electronic Data Interchange (EDI).

CAUTION – What You Need to Know

- **Telephone box on Add Outpatient Service screen**

Prior to this change, selecting the Telephone box had no indication on the claim to the State that the claim was rendered via 'Telephone'. However, now when selecting the Telephone box on the **Add Outpatient Service** screen, the IS sends a modifier of '**SC**' on the claim to the State. This will indicate that the service has been rendered via the Telephone. The Telephone indicator is allowed for specific procedure codes which are listed below. You can only select the Telephone box when using the following procedure codes.

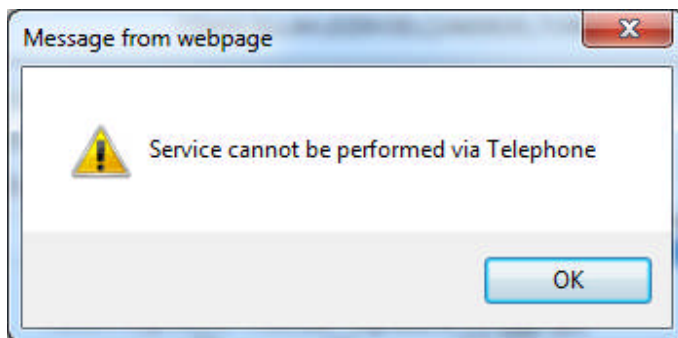


Telephone Allowable Procedure Codes		
Procedure Code	Procedure Code Description	Inactive Date
T1017	Targeted Case Management	N/A
90887	Collateral	N/A
H0046	Indiv Ther minimum 0-19	N/A
*99361	Case Consult to 59 min	07/01/2012
*99362	Case Consult 60 min or more	07/01/2012
G9007	Case Conference Attendance	N/A
H0002	Behavioral Health Screening	N/A
H2015	Individual Rehab Service	N/A
H2025	Emp Maintenance Support	N/A
H2019	Therapeutic Behavior Serv	N/A
H2010	Indiv/Gp Rehab Med	N/A
H2011	Crisis Intervention	N/A
H0032	Team Plan Development	N/A
H2016	Comprehensive Community Support, per diem	N/A

***Please Note:** Procedure Codes 99361 and 99362 are no longer active for Original claims with Date of Service > July 1, 2012, however these procedure codes are still active for Replacement claims and Dates of Service < July 1, 2012.

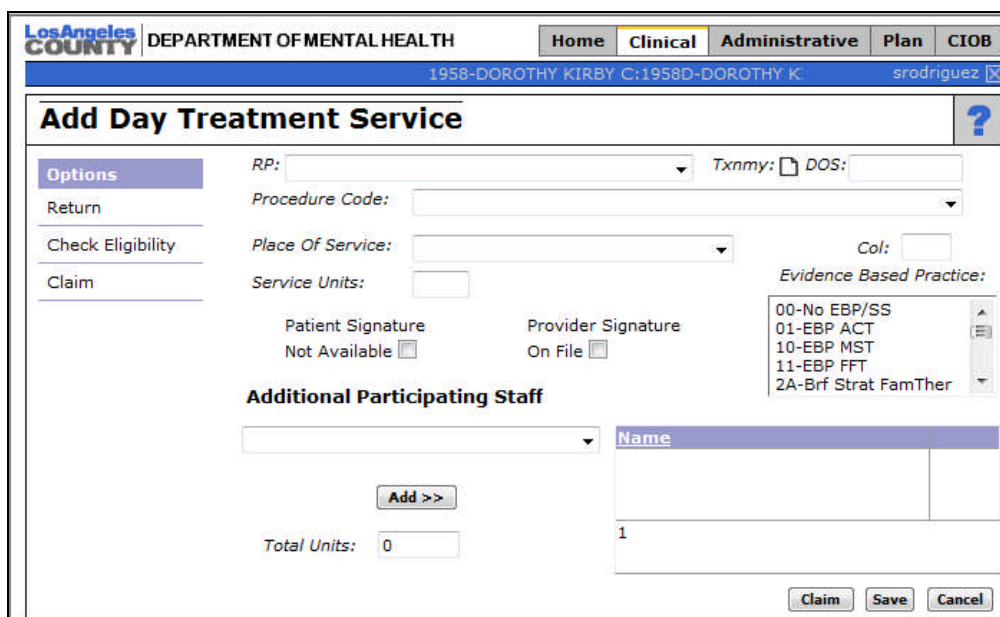
- ***DDE Integrated System Pop-up Error Message***

Selecting the telephone box with a procedure code that is not allowed invokes the following error message, which means the procedure code is not allowed for services rendered via telephone.



- ***Telephone box was REMOVED from the Add Day Treatment Service screen***

The Telephone box has been removed from the **Add Day Treatment Service** screen as the Day Treatment procedure codes are not allowed via telephone.



- **Telephone Modifier (SC) on Inbound EDI Claim from Providers**

Providers can send the Telephone modifier (**SC**) on the inbound EDI claim to indicate that the services rendered to the client are by Telephone. The '**SC**' modifier must go after the procedure code modifier(s) and the procedure code must be a telephone allowable procedure code.

Attempting to submit an EDI claim with the Telephone modifier (**SC**) and with a Procedure Code that is **NOT** a telephone allowable procedure code will be denied during inbound processing with a Deny Rule Failure: **Inb837P.Post 92: Validate LP Telephone Procedure Code.**

- **Tele-Psychiatry box on Add Outpatient Service screen**

A new box has been added to the **Add Outpatient Service** screen displayed as '**Tele-Psych**'. This box should be selected when services are rendered to a client over an interactive telecommunications or live video conferencing device. The IS sends a modifier of '**GT**' on the claim which means services were rendered via a video/telecommunications device.

Los Angeles COUNTY DEPARTMENT OF MENTAL HEALTH

Home Clinical Administrative Plan CIOB

7196-VISTA DEL MAR C:7196A-VISTA DEL MAR

Add Outpatient Service

Options

Return
Check Eligibility
Claim

RP: [dropdown] Txnmy: [checkbox] DOS: [dropdown]

Procedure Code: [dropdown]

Place Of Service: [dropdown] Col: [dropdown]

Face To Face Time: 0 Hrs 0 Minutes
Other Time: 0 Hrs 0 Minutes

Telephone ☐ **Tele-Psych** ☒ Patient Signature Not Available ☐ Provider Signature On File ☐

Evidence Based Practice:

- 00-No EBP/SS
- 01-EBP ACT
- 10-EBP MST
- 11-EBP FFT
- 2A-Brf Strat FamTher
- 2B-CPP Chld-Prnt Ther

Additional Participating Staff

Name	Hours	Minutes
1		

Total Time for this Staff: 0 Hrs 0 Minutes

Add >>

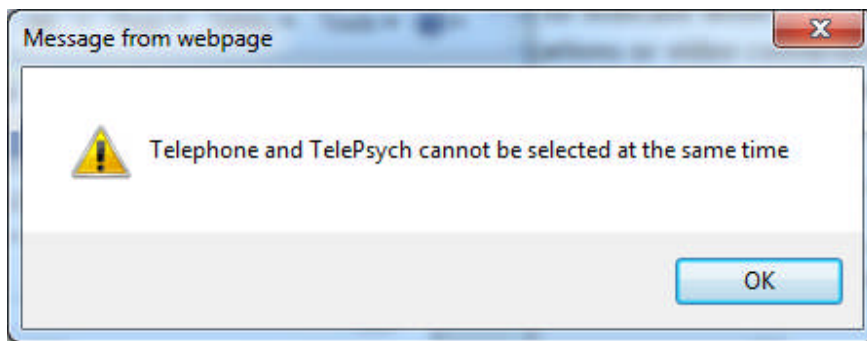
Total Time in Minutes: 0

Claim Save Cancel

Confidential patient information, see California Welfare and Institution Code section 5328.

- ***DDE Integrated System Pop-up Error Message***

Selecting both Telephone and Tele-Psych on the **Add Outpatient Service** screen invokes the following error message, which means not to select Telephone and Tele-Psych at the same time for the same service.



- ***Tele-Psychiatry Modifier (GT) on Inbound EDI Claim from Providers***

Providers can send the Tele-Psychiatry modifier (**GT**) on the inbound EDI claim to indicate that the services rendered to the client are over an interactive telecommunications or live video conferencing device. The '**GT**' modifier must go after the procedure code modifier(s) and cannot be on the same claim with the Telephone modifier (**SC**).

Attempting to submit an EDI claim with the Telephone modifier (**SC**) and the Tele-Psychiatry modifier (**GT**) will be denied during inbound processing with a Deny Rule Failure: **Inb837P.Post 91: Validate LP Telephone and Tele-Psychiatry Modifier.**

GO – What You Need to Do

For questions regarding the new edits and or business rules in the IS, please contact the Help Desk at (213) 351-1335.

Please review the updated reference material:

- EDI Deny Reason Cheat Sheet. Click on the link below:
<http://lacdmh.lacounty.gov/hipaa/documents/DenyRuleCheatSheet.pdf>

Review the DMH-QA Bulletin No. 12-04 entitled - Updates to the “Guide to Procedure Codes” dated August 9, 2012. Click on the link below:

- http://file.lacounty.gov/dmh/cms1_182642.pdf

For billing questions, please contact the Revenue Management Division by phone at (213) 480-3444 or by email at RevenueManagement@dmh.lacounty.gov

Local Plan Directly Operated Provider please reference

- [DMH RMD Bulletin 12-035 – New Checkbox in the IS!](#)
- [DMH RMD Bulletin 12-036 –Telephone Services - Now Directly Billable to Medi-Cal](#)

Local Plan Contract Provider please reference

- [NGA RMD Bulletin 12-037 – New Checkbox in the IS!](#)
- [NGA RMD Bulletin 12-038 – Telephone Services - Now Directly Billable to Medi-Cal](#)